

## **ABBOTS HALL OUT OF SCHOOL CLUB**

### **WHISTLE BLOWING**

We have a whistle blowing policy and will treat ALL concerns from anyone with the same approach.

Any and all concerns will be dealt with by either the Club Manager, the Committee, Ofsted or Customer First.

If you have any concerns, then please feel free to contact Catherine Martin who is our safeguarding officer or Louise Rouse the deputy safeguarding officer.

The committee can be contacted by leaving your information with a member of staff or contacting them directly. Staff can give you the contact details of the Committee Chairperson on request.

Ofsted can be contacted on ..... 0845 601 4771

Customer First number is ..... 0808 800 4005

The complaints forms can be found in the windmill room, either:

In the Parent Folder,

The complaints Folder,

By asking a staff or committee member.

The club telephone number is ..... 07913 682413

Catherine Martin Club Manager, Louise Rouse Deputy Manager

**UPDATED: June 2019**